

1. Your car is one of the largest investments you're likely to make. Preserve its value and your safety by having it repaired professionally.
2. Never drive a car that could be unsafe because of damages.
3. Some insurance companies may want you to visit their drive-in claims center before having your car repaired. You can do this, or you may leave your car at our shop and ask that the insurance company inspect the car here.
4. **There is no law requiring you to obtain more than one estimate or appraisal.**
5. **You have the right to go to the repair shop of your choice. Your insurance company cannot require you to go to a particular shop.**
6. Differences in repair estimates are common. A lower estimate may not include all necessary work. If you're not sure why one estimate is different from another you've received, please ask us.
7. Choose a shop that has unibody repair equipment and certified (by I-CAR or ASE, for example) technicians.
8. Ask if the shop will be using genuine manufacture (OEM) replacement parts.
9. Ask if the shop offers a repair warranty.
10. Let us help you negotiate your claim with the insurance company.



**In case of Accident Important Info**

Date \_\_\_\_\_ Time \_\_\_\_\_ am • pm

**Vehicle 1:** Drivers name: \_\_\_\_\_  
 Phone #(\_\_\_\_) \_\_\_\_\_ D.L. # \_\_\_\_\_  
 Insurance Co. \_\_\_\_\_ Agent: \_\_\_\_\_  
 Agents #(\_\_\_\_) \_\_\_\_\_ Policy # \_\_\_\_\_  
 Make & Model: \_\_\_\_\_  
 Color: \_\_\_\_\_ License Plate # \_\_\_\_\_

**Vehicle 2:** Drivers name: \_\_\_\_\_  
 Phone #(\_\_\_\_) \_\_\_\_\_ D.L. # \_\_\_\_\_  
 Insurance Co. \_\_\_\_\_ Agent: \_\_\_\_\_  
 Agents #(\_\_\_\_) \_\_\_\_\_ Policy # \_\_\_\_\_  
 Make & Model: \_\_\_\_\_  
 Color: \_\_\_\_\_ License Plate # \_\_\_\_\_

Police Report # \_\_\_\_\_  
 Officers Badge # \_\_\_\_\_

Witness: \_\_\_\_\_  
 Witness: \_\_\_\_\_  
 Comments: \_\_\_\_\_

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# STAR

## BODY & PAINT

**We Repair All  
Makes & Models**

Experts In Insurance Work  
*"Where Quality Still Counts"*

**(626) 339-4441**

**Fax: (626) 339-7042**

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